



Costs	Level 1	Level 2	Level 3	Level 4
Fortnightly Home Care Package funding amount	\$346.22	\$609	\$1325.24	\$2009
Fortnightly Latrobe Community Health Service costs <i>(Package management and care management costs combined)</i>	\$103.32	\$187.74	\$415.80	\$633.22
Fortnightly care management hours	0.8 hrs	1.5 hrs	3.2 hrs	4.9 hrs
Balance of funds to spend on services each fortnight	\$242.90	\$421.26	\$909.44	\$1375.78



Gold Care

Our Gold Care service includes:

- One in-home review each year
- Three home visits each year
- Monthly phone calls to you
- No exit fees
- No basic daily fees



Our costs

Our costs cover package management and care management.

Package management includes the costs for preparing monthly statements, managing your package funds, and compliance and quality assurance. It does not include things like our marketing, office rent, or insurance.

Care management includes things like:

- Creating and regularly reviewing a plan designed with you to ensure the services you access help you achieve your goals
- Coordination and scheduling of your services
- Providing a point-of-contact for you or your support network
- Identifying and addressing risks to your safety

Updated July 2021

If you are a full pensioner, the Federal Government will pay your nominated service provider the fortnightly Home Care Package funding amount in full. If you are a part pensioner or fully-self-funded retiree, an income test may apply. As a result you may receive less funding from the Federal Government, and they will ask you to contribute the difference towards your fortnightly Home Care Package funding amount.





Common services - hourly rates	6am-6pm	After hours	Saturday	Sunday	Public holiday
<p>We deliver these services through a mix of our own staff and trusted providers. The listed price ranges reflect the differing costs of delivering services in areas as diverse as metropolitan Melbourne and remote regional areas.</p>					
<p>✓ Personal care Personal care services include help with: bathing; showering; toileting; dressing / undressing; getting in and out of bed; washing and drying hair; shaving; and reminding you to take your medication.</p>	From \$27.00 to \$60.00	From \$30.00 to \$105.45	From \$42.00 to \$105.45	From \$42.00 to \$105.45	From \$44.72 to \$155.00
<p>✓ Nursing Nursing services include wound care and management; medication administration such as helping you to take medication; general health and other assessments; some medical tests, including blood pressure; and support with dementia. The costs shown are for nursing services delivered by a Registered Nurse.</p>	From \$65.00 to \$120.00	From \$94.00 to \$237.50	From \$94.00 to \$237.50	From \$94.00 to \$237.50	From \$94.00 to \$235.00
<p>✓ Cleaning and household tasks Cleaning and household tasks includes help with making beds; ironing; laundry; dusting; vacuuming; and mopping.</p>	From \$27.00 to \$60.00	From \$30.00 to \$105.45	From \$42.00 to \$105.45	From \$42.00 to \$105.45	From \$40.60 to \$155.00
<p>✓ Light gardening Light gardening includes help with light weeding; watering; light pruning; lawn mowing; or minor garden maintenance.</p>	From \$30.00 to \$115.73	From \$30.00 to \$65.40	From \$30.00 to \$70.80	From \$30.00 to \$70.80	From \$30.00 to \$80.00
<p>✓ In-home respite A care worker supporting you in your home for a short period of time, for example when your carer is away or unavailable.</p>	From \$27.00 to \$60.00	From \$30.00 to \$105.45	From \$42.00 to \$140.00	From \$42.00 to \$140.00	From \$53.50 to \$155.00

Other costs

- Additional visits from your Care Advisor (beyond the four annual visits allocated for Gold Care clients) cost \$71 per hour, plus \$1.38 per kilometre travelled from our office to your home and back.
- If you have a preferred provider that is not already registered with us, we will invite them to establish a service agreement with us. This costs \$240 and is charged to your Home Care Package.



Costs	Level 1	Level 2	Level 3	Level 4
Fortnightly Home Care Package funding amount	\$346.22	\$609	\$1325.24	\$2009
Fortnightly Latrobe Community Health Service costs <i>(Package management and care management costs combined)</i>	\$93.80	\$170.52	\$375.06	\$571.34
Fortnightly care management hours	0.5 hrs	1.0 hrs	2.2 hrs	3.3 hrs
Balance of funds to spend on services each fortnight	\$252.42	\$438.48	\$950.18	\$1437.66



Silver Care

Our Silver Care service includes:

- One in-home review each year
- One home visit each year
- Monthly phone calls to you
- No exit fees
- No basic daily fees



Our costs

Our costs cover package management and care management.

Package management includes the costs for preparing monthly statements, managing your package funds, and compliance and quality assurance. It does not include things like our marketing, office rent, or insurance.

Care management includes things like:

- Creating and regularly reviewing a plan designed with you to ensure the services you access help you achieve your goals
- Coordination and scheduling of your services
- Providing a point-of-contact for you or your support network
- Identifying and addressing risks to your safety

Updated July 2021

If you are a full pensioner, the Federal Government will pay your nominated service provider the fortnightly Home Care Package funding amount in full. If you are a part pensioner or fully-self-funded retiree, an income test may apply. As a result you may receive less funding from the Federal Government, and they will ask you to contribute the difference towards your fortnightly Home Care Package funding amount.





Common services - hourly rates	6am-6pm	After hours	Saturday	Sunday	Public holiday
We deliver these services through a mix of our own staff and trusted providers. The listed price ranges reflect the differing costs of delivering services in areas as diverse as metropolitan Melbourne and remote regional areas.					
<p>✓ Personal care</p> <p>Personal care services include help with: bathing; showering; toileting; dressing / undressing; getting in and out of bed; washing and drying hair; shaving; and reminding you to take your medication.</p>	From \$27.00 to \$60.00	From \$30.00 to \$105.45	From \$42.00 to \$105.45	From \$42.00 to \$105.45	From \$44.72 to \$155.00
<p>✓ Nursing</p> <p>Nursing services include wound care and management; medication administration such as helping you to take medication; general health and other assessments; some medical tests, including blood pressure; and support with dementia. The costs shown are for nursing services delivered by a Registered Nurse.</p>	From \$65.00 to \$120.00	From \$94.00 to \$237.50	From \$94.00 to \$237.50	From \$94.00 to \$237.50	From \$94.00 to \$235.00
<p>✓ Cleaning and household tasks</p> <p>Cleaning and household tasks includes help with making beds; ironing; laundry; dusting; vacuuming; and mopping.</p>	From \$27.00 to \$60.00	From \$30.00 to \$105.45	From \$42.00 to \$105.45	From \$42.00 to \$105.45	From \$40.60 to \$155.00
<p>✓ Light gardening</p> <p>Light gardening includes help with light weeding; watering; light pruning; lawn mowing; or minor garden maintenance.</p>	From \$30.00 to \$115.73	From \$30.00 to \$65.40	From \$30.00 to \$70.80	From \$30.00 to \$70.80	From \$30.00 to \$80.00
<p>✓ In-home respite</p> <p>A care worker supporting you in your home for a short period of time, for example when your carer is away or unavailable.</p>	From \$27.00 to \$60.00	From \$30.00 to \$105.45	From \$42.00 to \$140.00	From \$42.00 to \$140.00	From \$53.50 to \$155.00
<p>Other costs</p> <ul style="list-style-type: none"> Additional visits from your Care Advisor (beyond the two annual visits allocated for Silver Care clients) cost \$71 per hour, plus \$1.38 per kilometre travelled from our office to your home and back. If you have a preferred provider that is not already registered with us, we will invite them to establish a service agreement with us. This costs \$240 and is charged to your Home Care Package. 					