



Case management

We help connect people with disability to the support services they need

Navigating the healthcare and disability support system can be overwhelming, especially for people with multiple conditions and high support needs.

Latrobe Community Health Service can help people with disability and complex health conditions access the services they require.

What is case management?

Case management describes a short-term service that links people with disability and / or complex health conditions to appropriate support networks and services.

Our case management service involves:

- A case manager who works alongside the person, their carer and family to provide tailored information and advice
- Support, advocacy and service coordination
- Help to access government-funded support, such as the National Disability Insurance Scheme (NDIS).

What are the main benefits?

- Our case management service is designed to empower people with disability to live the life they want to, by providing reliable information, advocacy and support.

We aim to:

- Help people to maintain their independence, live safely at home and fully participate in their community
- Strengthen the capacity of unpaid carers to continue in their caring role.

Who is eligible?

Case management is a free service, available for people aged between 6 and 65 years (or under 50 years for Aboriginal and Torres Strait Islanders) who:

- Live in Gippsland
- Have a disability or health condition that requires complex support
- Have experienced difficulty applying for government-funded support services such as the NDIS

Location

Latrobe Community Health Service provides the case management service across Gippsland.

More information and referrals

Contact Latrobe Community Health Service on 1800 242 696 or visit lchs.com.au



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1800 242 696



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